

# Laura Lemay

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WRITING • DESIGN • DEVELOPMENT

## Summary

- **Many years of experience** in technical writing and content development. Familiar with the entire documentation process and its integration with software development.
- Designed, wrote, edited, and shipped documentation in a **variety of formats and document types** including printed books, PDF files, structured and modular online help, API references, wiki pages, and blog postings.
- **Best-selling author** of books on HTML, Java, and Perl.
- Comfortable working with full-service authoring tools, markup languages, or just plain text.
- Extensive background in all aspects of **developer documentation** and software development kits (SDKs), including writing comprehensive overviews, tutorials, and API documentation. Fluent in API documentation generation methods such as Javadoc and Doxygen.
- Excellent **technical skills**. Experienced working with developer tools (IDEs, debuggers, source code control, bug tracking) and familiar with the entire software development lifecycle. Can both read and write code.
- Comfortable with **social, collaborative, web-based learning and support** including blogging, forums, Wikis, Twitter, and Facebook.

## Skills

**Platforms** Windows, UNIX (Linux, Solaris), MacOS X, iOS, Symbian, Maemo, WebOS

**Languages & Technologies** HTML, CSS, XML, XML Schema (XSD), C#, .NET, Web Services (REST, SOAP, WSDL), PHP, Perl, Java (J2SE, J2ME), Javadoc, Doxygen, JavaScript, C/C++, LISP

**Applications** Adobe FrameMaker, Microsoft Word, Microsoft Visual Studio, Adobe DreamWeaver, Innvasys DocumentX, OpenOffice.org, Adobe Photoshop, Adobe Illustrator, Adobe Acrobat, WordPress, Movable Type, Microsoft Visio, Microsoft Excel, Quadralay WebWorks, Wikis (Confluence, TWiki, MediaWiki), JIRA, emacs, Perforce, CVS, Subversion

## Books

*Teach Yourself Perl (1998-2000)*

*Laura Lemay's Web Workshop (Series Editor) (1997-1998)*

*The Official Marimba Guide to Castanet (1996)*

*Teach Yourself Java (1995-1997)*

*Teach Yourself Web Publishing with HTML (1994-1997)*

## Experience

### **SONY COMPUTER ENTERTAINMENT AMERICA** **Lead Technical Writer (Contract)**

**JAN 2007-FEBRUARY 2011**

- Responsible for developer documentation for the Authoring Tools Framework (ATF), a C# and .NET-based framework for the rapid development of game tools for the Sony PlayStation 3. The ATF SDK documentation included programmer guides, API reference, sample applications, wiki pages, FAQs, and release notes.
- Designed and developed a structured, modular HTML Help framework in HTML, CSS, and JavaScript. Developed scripts to assist with creating compiled help from hand-coded HTML source files.
- Served as project lead for other writers producing user guides and other content for the ATF, providing technical and editorial guidance.

### **YAHOO!**

**OCTOBER 2005-JUNE 2006**

### **Sr. Technical Yahoo (Lead Writer), Yahoo! Developer Network**

- Responsible for all content development and production for the Yahoo! Developer Network (YDN) web site, including writing, editing, and web design/development. Managed the publication of documentation, tutorials, articles and code samples on a variety of web-related developer topics including web services (REST, SOAP), web service exchange formats (XML, JSON), RSS, AJAX, JavaScript, Flash, and PHP.
- Served as lead writer for all documentation produced by the Yahoo! Developer Network. Wrote tutorials and reference documentation on a variety of topics, gaining information through interviews, testing, and reading code.
- Served as managing editor for content produced by other groups for YDN. Established editorial, style, and code standards to ensure consistency across pages. Wrote scripts (Perl) to assist with converting incoming content to HTML and to YDN style.
- Coordinated schedules and product teams for multiple, frequent, ongoing releases.
- Managed back-end content repository (CVS).
- Wrote the Developer's Getting Started Guide and API documentation for Yahoo! Enterprise Web Services, a SOAP web service. Wrote all documentation in Javadoc and HTML, working directly in the source code. Worked with engineering to design and implement a Javadoc doclet to produce custom HTML output.
- Helped establish guidelines for web service development within the organization, providing input into XML schema design.

## **VARIOUS CLIENTS**

**1994-2005**

### **Senior Technical Writer (Contract)**

- **MobiTV (Formerly Idetic)** Wrote various internal documents for a J2ME-based mobile TV application including design and functional specifications, technical overviews, process and troubleshooting guides, XML schema and element references, and scripting language documentation.
- **Ingrian Networks** Updated user, administration, and XML API documentation for a database encryption appliance. Developed a unified set of FrameMaker templates based on current documentation practices.
- **Sun Microsystems** Created introductory programmer tutorials for Sun Java Studio Creator, an IDE based on JavaServer Pages (JSP) and JavaServer Faces (JSF). Wrote detailed programmer documentation for Personal Profile, a version of Java for mobile devices (J2ME).
- **TiVo** Created manufacturing and diagnostics process documentation, test harness user guides, and developer-oriented architecture overviews. Implemented a set of FrameMaker templates for the TiVo developer documentation set.

## **SAMS PUBLISHING**

**1994-2000**

### **Freelance Writer – Books**

## **KALEIDA LABS**

**OCTOBER 1992-AUGUST 1994**

### **Senior Technical Writer**

## **SUN MICROSYSTEMS**

**JULY 1989-SEPTEMBER 1992**

### **Technical Writer**

## Education

B.A. Carnegie Mellon. Major: Technical Writing for Computers (self-defined). Extensive class work in computer science, graphic design, and cognitive psychology as well as masters-level classes in usability testing and documentation project management.